

NOTICE - EFFECTIVE IMMEDIATELY CANCELLATION/ NO SHOW POLICY

Due to overwhelming number of last minute cancellations and no shows by individuals, teams and lessons, we are implementing the following Cancellation/ No Show Policy effective immediately:

First Cancellation with less than 24-hour notice or No Show - warning will be given with no penalty

Second Cancellation with less than 24-hour notice or No Show – cancellation fee of 30% of the price of the reservation

Third Cancellation with less than 24-hour notice or No Show – cancellation fee of 50% of the price of the reservation

Fourth or more Cancellations with less than 24-hour notice or No Shows - cancellation fee of 50% of the price of the reservation, as well as all future reservations subject to prepayment with no-refund for unused time.

When you reserve time in our cages or mounds, we count on your attendance. We turn away other customers, and hold the cage for you, your team or your clients. When you cancel within 24-hours we lose potential revenue, which hurts our business. We try to be understanding, there are life events that can prevent you from attending your reservation. We hope that when you reserve time, you respect what that means to our business, and try to plan accordingly so cancellations are kept to a minimum and can be made with more than 24 hours notice.

We hope you understand our reasons for this change.

Thank you,

AZ GRIP-N-RIP

2/22/18